

# OFFICE OF EDUCATION ADVOCACY

## **MISSION**

To empower Alaska's educational stakeholders through a centralized office, ensuring access to information, advocacy for rights, and assistance in navigating Alaska's education system.

## **STAKEHOLDERS**



**Parents** 



**Students** 



**Community Members** 



**Education Staff** 



**Elected Officials** 

## **SERVICES**



#### CENTRAL POINT FOR INQUIRIES & RESOURCES

**STREAMLINE INQUIRIES** | Establish a centralized office where parents, students, community members, education staff, and elected officials can direct all their inquiries, ensuring consistency and reliability in the information provided.

**RESOURCE DEVELOPMENT** | Develop a range of supportive materials, such as how-to guides, FAQs, and interactive tools that address common educational challenges and questions.

**COMPREHENSIVE RESOURCE DATABASE** | Develop and maintain an up-to-date database of educational resources, including policy documents, guides, toolkits, and best practices.



#### ASSIST STAKEHOLDERS IN NAVIGATING ALASKA'S EDUCATION SYSTEM

**PERSONALIZED GUIDANCE** | Offer one-on-one support to help stakeholders understand and navigate the complexities of Alaska's education system.

**EDUCATIONAL WORKSHOPS** | Conduct workshops and informational sessions on various aspects of Alaska's education system.



### PROVIDE INFORMATION AND SUPPORT ON EDUCATIONAL RIGHTS & POLICIES

**RIGHTS EDUCATION** | Create and distribute materials that clearly outline the rights of students, parents, and educators, including explanations of relevant laws and policies.

**POLICY UPDATES** | Regularly update stakeholders on changes to educational policies and regulations, explaining the implications and actions they may need to take.



#### REFER ISSUES TO THE APPROPRIATE DEPARTMENT OR AGENCY

**ISSUE IDENTIFICATION & ROUTING** | Implement a system for identifying the nature of each inquiry or complaint and directing it to the appropriate department or agency for resolution.

**FOLLOW-UP & RESOLUTION TRACKING** | Ensure issues are documented from initial contact to resolution, providing updates to stakeholders and ensuring accountability within the education system.